



STaSIS Motorsport and Signature Line Suspension Limited Warranty

Limited Warranty

Stasis Engineering warrants its line of Ohlins based Motorsport and Signature Line suspension kits against manufacturing and material defects for the lifetime of its operation to the original retail purchaser (referred to as "consumer" herein). This warranty cannot be transferred to another individual or entity and is limited to the following listed terms and conditions-

- Included Warranty Card must be returned after installation for warranty terms to be in effect. If no warranty card is on file for the consumer requesting the warranty, all terms will be null and void.
- Lifetime warranty covers all parts against manufacturing, material, and workmanship defects.
- Corrosion damage due to environmental conditions is not covered under the lifetime warranty. STaSIS Engineering highly recommends consumers coat the entire damper with a lubricant-protectant spray after installation. STaSIS recommends using Boeshield T9 lubricant-protectant, a spray application which forms a resilient waxy coating on the assembly after drying. This spray is available for purchase directly from STaSIS or any Sears retail outlet.
- Seal Heads are considered a high wear item and are not covered under the lifetime warranty after installation and initial use.
- **To maintain the lifetime limited warranty policy, STaSIS Engineering requires an annual (1 year) or 12,000 mile service interval for every Motorsport damper and a bi-annual (2 year) or 25,000 mile service interval for every Signature Line damper.**
 - Consumers must schedule service directly with STaSIS Engineering, parts must be returned with a STaSIS issued RMA number which is issued when scheduled.
 - Service consists of a complete overhaul of 2 front and 2 rear dampers. Overhaul will include a complete disassembly and inspection of all dampers, replacement of all seal heads, and fluid change for all dampers. Cost to consumer - \$500 plus any applicable shipping charges.
 - Consumer will be advised of any added costs from worn or damaged parts requiring replacement before re-assembly.
- Warranty requests for dampers that have not been serviced within the past 12 months (Motorsport) and 24 months (Signature Line), will incur an automatic service charge of \$399.00.
- Warranty will not cover any damaged component due to installation/removal damage, vehicle accident damage, incidental debris or rock contact, and/or curb impact.
- Wear items – damper shafts, damper bodies, damper pistons, shims, glide rings, and end-eyes will be covered under warranty for wear and tear for a maximum of 4 years from the date of purchase, providing all annual service requirements have been met.
- STaSIS Engineering reserves the right to make changes to the design of the assembly without assuming any obligation to modify or update any products previously manufactured.
- All warranty and service claims will be completed on a first come first serve basis. Claims will be turned around in a maximum of 3 business days with the exception of parts non-availability.
- Warranty will be honored based on the evaluation and the discretion of STaSIS Engineering. All warranty requests honored by STaSIS will include all return shipping costs at the calculated ground shipping rate. If expedite service is requested, customer must cover the cost difference.

INDEMNIFICATIONS: Customer agrees to indemnify, hold harmless STaSIS, the STaSIS authorized dealership, and Audi of America against any and all claims, actions, and damages including injuries to persons and/or death or disease arising or alleged to arise, in whole or in part due to the performance enhancement of the vehicle.

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EXCLUSIONS: STaSIS only warrants parts sold in, and installed on, automobiles built to United States and Canada specifications. "Defects in material and workmanship" shall not include the effects of normal wear and tear of a part installed on a performance-enhanced automobile.

This Limited Warranty is void if STaSIS or its designated representative determines that the STaSIS part has been subjected to alteration, neglect, misuse or abuse; if any repairs have been attempted by anyone other than STaSIS or its designated representative; or if failure is caused by accident, acts of God or other causes beyond the control of STaSIS. Neglect, misuse and abuse include any installation, operation or maintenance of the automobile or part not in conformity with the instructions contained in the documentation provided with the automobile and part or otherwise available from automobile manufacturer or STaSIS.

LIMITATIONS: No agent, dealer, distributor, service company or other party is authorized to change, modify or extend the terms of this Limited Warranty in any manner whatsoever.

DISCLAIMERS: STaSIS and its representatives shall not be liable for any injury, loss, cost or other damage, whether incidental or consequential, arising out of any defect covered by this Limited Warranty, including, without limitation, towing charges, rental car fees, labor for installation and removal of the product(s), loss of use of the automobile while it is being repaired, or damages resulting from the enhanced performance of the automobile, even if STaSIS has been advised of the possibility of such damage. The liability for materials and workmanship of STaSIS under this Limited Warranty, if any, shall not exceed the sum of the original amount paid for the defective product and the MSRP of all OEM parts for which the product directly affects. These disclaimers shall be equally applicable to any service provided by STaSIS or its designated representatives.

LEGAL RIGHTS: This Limited Warranty gives purchasers of STaSIS parts specific legal rights. Purchasers/consumers may have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply.